

EXTRACT OF TARIFFS FOR PRIVATE INDIVIDUALS			
I. PRIVATE INDIVIDUALS			
	Service	Disclaimers	Price
I.A.	Packages (all include 1 transaction account)		
I.A.1.	Package Sproščeni ^{*,**,***}		5,90 EUR/month
I.A.2.	Package Aktivni ^{**,***}		9,90 EUR/month
I.A.3.	Package Brezmejni ^{**,***}		13,90 EUR/month
	<p>*Benefit Mladi: 100% discount on monthly fee.</p> <p>**Posebna ponudba 1: Discount in the amount of 1.00 EUR on monthly fee.</p> <p>***Posebna ponudba 2: Discount in the amount of 2.00 EUR on monthly fee. Children and adolescents up to the age of 18 and students with or without student status up to the age of 27 are entitled to the benefit Mladi.</p> <p>People over the age of 65 are entitled to benefits Posebna ponudba 2. The benefit of Posebna ponudba 1 or Posebna ponudba 2 can be agreed on individual terms.</p> <p>Discounts do not add up.</p>		
I.A.4.	Digitalni		0,90 EUR/month
I.A.5.	Elitni Zdravnik		10,00 EUR/month
I.A.6.	Basic payment account		4,90 EUR/month
I.A.7.	Basic payment account - for recipients of social assistance allowance		1,47 EUR/month
I.A.8.	UCB package		1,70 EUR/month
	<p>Offer valid for customers who have acquired a banking package by 30.6.2021. Banking packages are no longer available from 1 July 2021</p>		
I.A.9.	Brezskrbni		5,90 EUR/month
I.A.10.	Osnovni*		7,99 EUR/month
	<p>*a discount of EUR 2.00 of monthly fee for the selected package in the event that the client chooses to receive regular monthly statements for the transaction account and savings account(s) and VISA and Mastercard credit card(s) exclusively in electronic form via online or mobile banking.</p>		
I.A.11.	Sodobni		10,50 EUR/month
I.B.	On demand accounts		
I.B.1.	Transaction account		

I.B.1.1.	Opening of account	First without compensation, each successive		30,00 EUR
	*The fee is also valid in case the client already has an opened transaction account and additionally opens one of the packages for individuals or vice versa.			
I.B.1.2.	Keeping of account*			4,90 EUR
	*a discount of EUR 2.00 of monthly fee for the selected package in the event that the client chooses to receive regular monthly statements for the transaction account and savings account(s) and VISA and Mastercard credit card(s) exclusively in electronic form via online or mobile banking.			
I.B.2.	Transaction account for non-residents			
I.B.2.1.	Opening of account			50,00 EUR
I.B.2.2.	Keeping of account			7,90 EUR
I.B.3.	Savings account			
I.B.3.1.	Opening of account			without fee
I.B.3.2.	Keeping of account			without fee
I.B.4.	Savings account for youth			
I.B.4.1.	Opening of account			without fee
I.B.4.2.	Keeping of account			without fee
I.B.5.	MULTI savings account			
I.B.5.1.	Opening of account			without fee
I.B.5.2.	Keeping of account			without fee
I.B.6.	Savings book - is no longer part of the offer			
I.B.6.1.	Keeping of account			without fee
I.B.7.	Deposit transaction account* - is no longer part of the offer			
I.B.7.1.	Keeping of account			without fee
	* Only for deposit transactions			
I.B.8.	Deposit transaction account for non-residents* - is no longer part of the offer			
I.B.8.1.	Keeping of account			without fee
	* Only for deposit transactions			
I.B.9.	Allowances for high asset management activities in EUR			
I.B.9.1.	For an average monthly balance of over EUR 100,000.00 on all transaction accounts			0% per month / 0% per year
	Calculation method: annual allowance rate in % x average monthly balance of cash on transaction accounts in currency EUR above the threshold of EUR 100,000.00 x actual no. days of the month / 360			
I.B.10.	Allowances for managing the average monthly balance in EUR			

I.B.10.1.	For an average monthly balance of over EUR 100,000.00 on all savings accounts opened after 1.5.2022			0% per month / 0% per year
	Calculation method: annual allowance rate in % x average monthly balance of cash on savings accounts in currency EUR above the threshold of EUR 100,000.00 x actual no. days of the month / 360			
I.B.11.	Allowances for managing the average monthly balance in EUR			
I.B.11.1.	For an average monthly balance of over EUR 100,000.00 on all term deposits concluded after May 1, 2022			0% per month / 0% per year
	Calculation method: annual allowance rate in % x average monthly cash balance on term deposits in currency EUR above the threshold of EUR 100,000.00 x actual no. days of the month / 360 "			
I.B.12.	Pay-in/pay out of assets	Amounts in excess of EUR 3,000.00 or the equivalent in other currencies must be ordered 3 working days before the payment		without fee
I.B.13.	Closing of account			without fee
I.B.14.	Account blockage			15,00 EUR
I.B.15.	Receipt and processing of judicial decision and the task of other state bodies and enforcement draft			25,00 EUR
I.B.16.	Ultimate enforcement of a judicial decision and the task of other state bodies and enforcement drafts (repayment of receivables)			25,00 EUR
I.B.17.	Cost of withdrawal of a judicial decision and the task of other state bodies and enforcement drafts			5,00 EUR
I.B.18.	Execution of inheritance decision - price for heir (max the amount of available balance in your account)			15,00 EUR
I.C.	Payment transactions			
I.C.1.	Cross-border unregulated payment transactions, other payment transactions and other domestic payment transactions in foreign currencies – Outflows			
I.C.1.1.	Order in a business unit (only for UniCredit clients)			15,00 EUR
I.C.1.2.	Electronic order			7,50 EUR

I.C.1.3.	Standing order			7,50 EUR
I.C.2.	Domestic and cross-border regulated payment transactions – standard order in EUR, SEK and RON within the EEA – Outflows			
I.C.2.1.	Direct debit			0,40 EUR
I.C.2.2.	Order in a business unit			4,50 EUR
I.C.2.3.	Payment order from enforcement decisions			5,50 EUR
I.C.2.4.	On a UCB ATM with a money order form reader			0,50 EUR
I.C.2.5.	On an ATM of another bank with a money order form reader			1,50 EUR
I.C.2.6.	Electronic order			0,45 EUR
I.C.2.7.	Standing order			0,90 EUR
I.C.2.8.	Flik instant credit payment			without fee
I.C.2.9.	Instant credit payment*			without fee
	*it is possible to submit an order only through third party providers			
I.C.3.	Domestic and cross-border regulated payment transactions – urgent order in EUR, SEK and RON within the EEA – Outflows			
I.C.3.1.	Electronic order			6,60 EUR
I.C.3.2.	Order in a business unit			12,00 EUR
I.C.4.	Exceptions			
I.C.4.1.	Payments to the account for humanitarian purposes	No compensation for cash and non-cash orders		without fee
I.C.4.2.	Payment to contractors			2,00 EUR
I.C.4.3.	OUR costs of other banks when submitting a payment order with the OUR cost option (applies only to other payment transactions)	At the applicable other bank rate		
I.C.4.4.	NON STIP costs of other banks when submitting a payment order with incomplete or incorrect data	At the applicable other bank rate		
I.C.4.5.	Transfers abroad through an intermediary bank			
	The bank will additionally charge the transaction account of the payer for the amount of the transfer fee that will be charged by the intermediary bank after the payment is made	At the applicable other bank rate		
	The selected type of costs in the payment order (OUR, SHA or BEN) determines the payer of charges related to the transaction: - OUR option means that the payer pays the charges of the payer's bank, any intermediary banks and the recipient's bank.			

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	<p>The bank charges the costs of foreign banks to the payer upon receipt of the notice by foreign banks in the amount of the costs.</p> <p>- SHA option means that the payer pays the charges of the payer's bank, while the costs of the recipient's bank and any charges of intermediary banks are paid by the recipient of the payment. Any costs of intermediary banks are deducted from the amount of the payment.</p> <p>- BEN option means that the recipient of the payment pays the charges of the payer's bank, any intermediary banks and the recipient's bank. Costs of the payer's bank and any costs of intermediary banks are deducted from the amount of the payment.</p>			
	In the event that the payer does not indicate the party responsible for settling the payment costs in the payment order, the bank uses the SHA option to charge the commission fee.			
	In the event of a refund of a processed and announced payment order abroad, upon the request of the client, the bank is entitled to a compensation in the amount of the transfer fee, which means that the paid commission is not refunded.			
I.C.5.	Inflows			
I.C.5.1.	International inflow			without fee
I.C.5.2.	Domestic/cross-border inflow			without fee
I.C.6.	Queries of payment transactions			
I.C.6.1.	Cost of query			17,50 EUR
I.C.6.2.	The cost of other bank's query	At the applicable other bank rate		
	The bank will subsequently charge the payer's current account in the amount of the commission of the other bank for any costs of the query of other banks that would be incurred during the query.			
I.C.7.	Non-cash conversions (buying and selling rates from the exchange rate list for the population are used)			without fee
I.C.8.	Foreign payment transactions, inflows for recipients at other banks in the country			
I.C.8.1.	Other payment transactions for consumers	by order		0,15 EUR
	Payments represent an inflow of funds from abroad for a consumer in Slovenia, if the instruction of a foreign bank are such that the intermediary payment service provider transfers the funds to another specific Slovenian bank - the recipient's payment service provider			
I.D.	Cash			

I.D.1.	Purchase and sale of foreign currency (exchange rates are used) - service is available only clients of the Bank			without fee
I.D.2.	Cash exchange between coins and paper money			2,50%, min. 6,00 EUR
I.D.3.	Coin deposit			2,00%, min. 2,00 EUR
I.E.	Overdraft			
I.E.1.	Approval of basic overdraft			without fee
I.E.2.	Approval and cost of risk assessment of an extra overdraft in the amount up to and including the amount specified in the banking package			without fee
I.E.3.	Approval of extra overdraft in the amount above the amount determined by the banking package up to 6 months*			1,20%, min. 10,00 EUR
I.E.4.	Approval of extra overdraft in the amount above the amount determined by the banking package up to 12 months*			2,00%, min.10,00 EUR
I.E.4.1.	Approval of an extra overdraft in the amount above the amount determined by the banking package for up to 12 months with gradual reduction *			2,50%, min. 12,00 EUR
I.E.5.	Cost of risk assessment upon approval extra overdraft in the amount above the amount determined by the banking package*			1,5% of overdraft amount
I.E.6.	Written overrun warning**			2,50 EUR
I.E.7.	1. Formal notice**			5,00 EUR
I.E.8.	2. Formal notice**			5,00 EUR
I.E.9.	Withdrawal from the contract			5,00 EUR
	* costs are charged for the full amount of the overdraft			
	**up to the amount of default interests			
I.F.	Card transactions			
I.F.1.	Mastercard			
I.F.1.1.	Classic card			20,00 EUR / annually
I.F.1.2.	Gold card			25,00 EUR / annually
I.F.1.3.	Cash withdrawal at ATMs or POS (Slovenia, abroad)			5,00%. min. 15,00 EUR
I.F.1.4.	Card block			20,00 EUR
I.F.1.5.	Remanufacturing of the traffic announcement			10,00 EUR
I.F.1.6.	Removing the card limit			20,00 EUR
I.F.1.7.	Early card replacement (physical damage to the card, change of surname and name)			12,00 EUR

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I.F.1.8.	Transfer of money to transaction account at the client's request			5,00%. min. 15,00 EUR
I.F.1.9.	Temporary change of the card limit			7,00 EUR
I.F.1.10.	Permanent change of the card limit			7,00 EUR
I.F.1.11.	Re-assigning a personal password - PIN			10,00 EUR
I.F.1.12.	Change of personal number - PIN at UniCredit Bank ATMs in Slovenia			without fee
I.F.1.13.	PIN Change at ATMs of other banks in Slovenia and abroad			0,80 EUR
I.F.1.14.	Balance inquiry at UniCredit Bank ATMs in Slovenia			without fee
I.F.1.15.	Balance inquiry at ATMs of other banks in Slovenia and abroad			0,60 EUR
I.F.1.16.	Hire purchase: instalment cost			1,80 EUR
I.F.2.	VISA			
I.F.2.1.	Classic card			25,00 EUR /annually
I.F.2.2.	Gold card			75,00 EUR /annually
I.F.2.3.	Gold ZZS-UniCredit card			50,00 EUR /annually
I.F.2.4.	Cash withdrawal at ATMs or POS (Slovenia, abroad, EMU)			5,00%. min. 15,00 EUR
I.F.2.5.	Card block			20,00 EUR
I.F.2.6.	Remanufacturing of the traffic announcement			10,00 EUR
I.F.2.7.	Removing the card limit			20,00 EUR
I.F.2.8.	Early card replacement (physical damage to the card, change of surname and name)			12,00 EUR
I.F.2.9.	Photocopy of the purchase receipt			6,00 EUR
I.F.2.10.	Transfer of money to transaction account at the client's request			5,00%. min. 15,00 EUR
I.F.2.11.	Temporary limit change			7,00 EUR
I.F.2.12.	Permanent limit change			7,00 EUR
I.F.2.13.	Re-assigning a personal password - PIN			10,00 EUR
I.F.2.14.	PIN Change on UniCredit Bank ATMs in Slovenia			without fee
I.F.2.15.	PIN Change on other banks' ATMs in Slovenia and abroad			0,80 EUR
I.F.2.16.	Balance inquiry at UniCredit Bank ATMs in Slovenia			without fee
I.F.2.17.	Balance inquiry at ATMs of other banks in Slovenia and abroad			0,60 EUR
I.F.3.	Debit card Mastercard			

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I.F.3.1.	Cash withdrawal at UniCredit Bank ATMs in Slovenia			without fee
I.F.3.2.	Cash withdrawal at ATMs within the UniCredit Group (Croatia, Serbia, BIH, etc.)			without fee
I.F.3.3.	Cash withdrawal at ATMs of other banks in Slovenia and the EU region, outside Slovenia where EUR or RON or SEK is a mean of payment on all accounts and packages except package Digitalni			0,70 EUR
I.F.3.4.	Cash withdrawal at ATMs of other banks in Slovenia and the EU region, outside Slovenia where EUR or RON or SEK is a mean of payment in package Digitalni			0,90 EUR
I.F.3.5.	Cash withdrawal at ATMs abroad, outside the EU and within the EU region where EUR is not a mean of payment except RON or SEK			1,00%, min. 2,00 EUR, max. 21,00 EUR
I.F.3.6.	Cash withdrawal on POS in Slovenia			1,00%, min. 2,00 EUR, max. 21,00 EUR
I.F.3.7.	Balance inquiry at the personal account at ATMs of other banks in Slovenia			0,60 EUR
I.F.3.9.	Card block			20,00 EUR
I.F.3.10.	Re-assigning a personal password - PIN			10,00 EUR
I.F.3.11.	Early card replacement			12,00 EUR
I.F.3.12.	PIN Change at UniCredit Bank ATMs in Slovenia			without fee
I.F.3.13.	PIN Change at ATMs of other banks in Slovenia and abroad			0,80 EUR
I.F.4.	Security SMS			
I.F.4.1.	Monthly subscription			1,50 EUR per card /per month
I.G.	Electronic banking			
I.G.1.	Subscription to online and mobile banking services			without fee
I.G.2.	Activation of the SMS token or m-token to access the online bank			without fee
I.G.3.	Activation of the physical token to access the Online bank			9,00 EUR
I.G.4.	Replacement physical token for the use of online banking			15,00 EUR
I.G.5.	Online bank block			without fee
I.G.6.	Cost of managing online and mobile banking services			
I.G.6.1	Using a physical or m-token			0,80 EUR / month
I.G.7.	Re-activation of the m-token in case of PIN password lock			without fee

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I.G.8.	Re-activation of the mobile bank in case of PIN password lock			without fee
I.G.9.	Access and registration of Flik*			without fee
	*The condition for the use is the use of online or mobile banking services			
I.G.10.	Cost of managing Flik services			without fee
I.G.11.	Block and / or delete a user from Flik			without fee
I.G.12.	Block and / or delete user devices from Flik			without fee
I.H.	Loans			
I.H.1.	Processing costs according to the total maturity of the loan agreement			
I.H.1.1.	Consumer loans			
	Loans in local currency			
I.H.1.1.1.	Clients			
I.H.1.1.1.1.	From 3 to 24 months			55,00 EUR
I.H.1.1.1.2.	From 25 to 36 months			100,00 EUR
I.H.1.1.1.3.	From 37 to 85 months			200,00 EUR
I.H.1.1.1.4.	From 86 to 120 months			200,00 EUR
I.H.1.2.	Consumer loans concluded online			
	Loans in local currency			
I.H.1.2.1.	Clients with Online and Mobile banking			
I.H.1.2.1.1.	From 3 to 24 months			55,00 EUR
I.H.1.2.1.2.	From 25 to 36 months			100,00 EUR
I.H.1.2.1.2.	From 37 to 85 months			200,00 EUR
I.H.1.3.	Quick consumer loan			
I.H.1.3.1.	Clients			
I.H.1.3.1.1.	From 3 to 60 months			100,00 EUR
I.H.1.4.	Real estate loans - purpose loan			
	Loans in domestic currency			
I.H.1.4.1.	Clients			
I.H.1.4.1.1.	Up to 360 months			0,00 EUR
I.H.1.4.2.	Non-clients			
I.H.1.4.2.1.	Up to 360 months			0,00 EUR
I.H.1.5.	Real estate loans - non-purpose / cash loan			

	Loans in local currency			
I.H.1.5.1.	Clients			
I.H.1.5.1.1	Up to 180 months			0,00 EUR
I.H.1.5.2.	Non-clients			
I.H.1.5.2.1	Up to 180 months			0,00 EUR
I.H.1.6.	Refinancing a loan at maturity by hiring a new loan			costs are defined with this tariff
I.H.2.	Monthly credit management fee			
I.H.2.1.	Consumer loan concluded in branch			
	up to 120 months			3,00 EUR / per month
I.H.2.2.	Consumer loan concluded via digital channel			
	up to 85 months			3,00 EUR / per month
I.H.2.3.	Quick loan			
	up to 60 months			3,00 EUR / per month
I.H.2.4.	Real estate loans – purpose loan			
	up to 360 months			3,20 EUR / per month
I.H.2.5.	Real estate loans - non-purpose / cash loan			
	up to 180 months			3,20 EUR / per month
I.H.3.	Early repayment of credit in whole or in part (valid for all types of credit)	in accordance with the terms of the credit agreement if the loan contract does not specify the amount of the compensation and refers to the bank's tariff, the refund shall be determined in accordance with the applicable law governing loans		
I.H.4.	Issuing a written certificate of credit status fee			20,00 EUR
I.H.5.	Scoring fee			
I.H.5.1.	Consumer loans			
I.H.5.1.1	3 to 12 months			0,00 EUR*
I.H.5.1.2	13 to 36 months			0,00 EUR*
I.H.5.1.3	37 to 60 months			0,00 EUR*
I.H.5.1.4	61 to 120 months			0,00 EUR*
	* Valid during sales campaign until canceled			

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I.H.5.2.	Housing scoring loans (purpose – purchase of real estate)	of the loan amount: Green Zone: 2.00% Red Zone: 2.00%		
I.H.5.3	Housing scoring loans (purpose - construction, renovation, etc.)	of the loan amount: Green Zone: 2.00% Red Zone: 2.00%		
I.H.6.	Changes			
	For all types of loans and insurance			
I.H.6.1.	The cost of changing the loan terms at the borrower's request - interest rate cut		400,00 CHF	400,00 EUR
I.H.6.2.	The cost of any other changes in the loan terms at the borrower's request - e.g. repayment deferral-moratorium, extension/shortening of the repayment period, change in loan insurance, etc.		150,00 CHF	300,00 EUR
I.H.6.3.	The cost of changing the repayment method of the loan at the borrower's request			without fee
I.H.7.	Overdue notice fee			
I.H.7.1.	Written overdue notice**			without fee
I.H.7.2.	Second written overdue notice local currency and currency clause **			10,00 EUR
I.H.7.3.	Second written overdue notice foreign currency CHF **		12,00 CHF	
I.H.7.4.	Third and all subsequent written overdue notices local currency and currency clause **			20,00 EUR
I.H.7.5.	Third and all subsequent written overdue notices foreign currency CHF **		24,00 CHF	
I.H.8.	Issuing a land registry permit fee			
I.H.8.1.	Loans in local currency and with a currency clause			65,00 EUR
I.H.8.2.	Foreign currency loans CHF		67,00 CHF	
I.H.9.	Costs for securing claims (if contractor is a bank)			
I.H.9.1.	Mortgage entry, documentation verification, etc.			max. the reasonable use of the attorney's fee
I.H.9.2.	In addition to the aforementioned costs and allowances and costs under item. I.J. bank or. the contractor also charges the client with actual costs (land registry statement, court register extract, etc.).			
I.J.	Amundi investment funds			

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I.J.1.	Entry fee			Up to a maximum of 3,50% *
I.J.2.	Exit fee			without fee
	* The amount of entry fee depends on the type of investment fund and the amount of investment			
I.K.	Other services			
I.K.1.	Manual permanent authorization			3,00 EUR
I.K.2.	Sending extracts in Slovenia			without fee
I.K.3.	Sending extracts abroad			8,00 EUR
I.K.4.	Issuing a certificate of the balance and transactions			6,00 EUR
I.K.5.	Issuing a certificate on inflows for 3 months			11,00 EUR
I.K.6.	Issuing a certificate on inflows for 6 months			22,00 EUR
I.K.7.	Issuing a certificate on inflows for 12 months			30,00 EUR
I.K.8.	Issuing a certificate on payment of orders			2,00 EUR
I.K.9.	Opening of a standing order			1,10 EUR
I.K.10.	Change of a standing order			0,60 EUR
I.K.11.	Cancellation of a standing order			without fee
I.K.12.	Notice on the refusal of a payment order			2,70 EUR
I.K.13.	Cancellation of the execution of a direct debit after deadlines			2,70 EUR
I.K.14.	Manual cancellation of payment order before execution			2,70 EUR
I.K.15.	Manual cancellation of a payment order before execution			5,00 EUR
I.K.16.	Early cancellation of a fixed-term deposit	2,00% of the amount of saved funds (principal + interests) on the day of the deposit cancellation		min 80,00 EUR
I.L.	Other			
I.L.1.	Phone usage (1 min)			
I.L.1.1.	In the business unit network group			0,21 EUR
I.L.1.2.	Outside the business unit network group			0,42 EUR
I.L.1.3.	Abroad			1,04 EUR
I.L.2.	Using a fax machine (per side)			
I.L.2.1.	In the country			0,83 EUR
I.L.2.2.	Abroad			2,09 EUR
I.L.3.	Photocopying of documents			0,20 EUR / page
I.L.4.	Document Completion Assistance - Translation (1 page)			7,00 EUR / page

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Registered with the District Court in Ljubljana
under Reg. no. 1/10521/00, Share capital
20,383,764.81 EUR, Reg.no.: 5446546000; VAT
ID no.: SI59622806; Transaction account (IBAN):
SI56 2900 0190 0030 037, SWIFT: BACXS122.

I.L.5.	Calculation of interest not subject to banking			0,10 EUR per row, min. 2,09 EUR
I.L.6.	Production of duplicates, transcripts, prints, cards, microfilm prints, documents and certificates at user's request			3,00 EUR / page
I.L.7.	Sending a letter of value			0,83 EUR + postal fees
I.L.8.	Issue statement of balance and transactions on client's accounts			
I.L.8.1.	Statement of the balance in the client's accounts on the last day of the month (for a transaction account, credit account, deposit account, etc.) prepared by the bank.			without fee
I.L.8.2.	Preparation of statement of balance in client's accounts on the last day of the month (for a transaction account, credit account, deposit account, etc.), based on the submitted statement of the client or the request submitted by the client.			from 50,00 EUR to 250,00 EUR
I.L.8.3.	Statement of the balance in the client's accounts on a specific day during the year (for a transaction account, credit account, deposit account, etc.) prepared by the bank at the client's request.			from 10,43 EUR to 41,73 EUR
I.L.8.4.	Statement of the balance in the client's accounts on a specific day and transactions and other data related to the transactions on the accounts (for a transaction account, credit account, invoices and costs of a deposit account, etc.) prepared by the bank at the client's request.	Depending on the number of accounts and costs and work amount.		from 20,86 EUR to 208,65 EUR
I.L.9.	Drafting of tripartite and other contracts			41,73 EUR
I.L.10.	Query billing tariff			
	The inquiry fee is charged in cases where the inquirer is not legally exempted from paying the service.			
I.L.10.1.	Account inquiries			
	Inquiry into one person's accounts			12,52 EUR
	Inquiry into accounts of two to ten persons			18,78 EUR
	Inquiry into the accounts of eleven or more persons			25,04 EUR
I.L.10.2.	Documentation and Transaction Inquiries			
	Material and direct costs arising from the provision of information relating to documentation and transaction inquiries shall be charged at the tariff already in force under point VII. Other services (photocopy of EUR 0.19 from the site, copy production			
I.L.10.3.	The service shall be provided immediately upon receipt of the payment receipt.			